

CASE STUDY: Damaging Leaks

OVERVIEW

A globally renowned social media network was experiencing a large number of damaging leaks of confidential and proprietary data and sensitive company information to industry specific journalists. Due to the nature of the information leaked, it became clear that the leak was coming from a member of staff. ROWAN was contracted to undertake an in-depth investigation to identify the person responsible and prevent further leaks.

CHALLENGES & SOLUTIONS

This situation presented a unique challenge for the ROWAN investigative and intelligence team due to the incredibly sensitive nature of the data leaks, and the potential for volatility if the situation was mishandled.

As the trusted supplier of intelligence and investigations for the company, ROWAN was contracted to investigate the source of the leaks and develop policies, procedures and plans to prevent future leaks. A member of the investigative team was dispatched to the organization to work on site with their internal investigations team and in collaboration with their legal team to identify the source of the leak.

After four days of in-depth investigative work, including a deep-dive into employee data and interviews with both past and current employees, our investigative expert was able to draw up a list of key suspects which led to the successful identification of the POI who had a long history of abusing his permissions and had prior criminal charges filed against him for misuse of data.

The company were pleased in the successful identification of the POI and the implementation of protocols to protect the company from future data breaches.

AT A GLANCE

- OSINT & SOCMINT
- Intelligence
- Corporate Investigations
- Policy, Procedure & Planning



“Integrating intelligence services into corporate investigations enhances a company's ability to make well-informed decisions, manage risks effectively, and mitigate potential damages from internal or external threats.”

Brad Bryson

Director, Investigations and Special Projects,
ROWAN Security