

CASE STUDY: Assessing a Harassment Threat

OVERVIEW

A charitable organization was receiving threatening phone calls from an unknown individual. Over the course of a month, these calls escalated in both frequency and severity. Local law enforcement were unable to assist due to the POI being out of state, and so the organization contacted ROWAN to assist in identifying the level of threat the individual posed to the organization and to de-escalate the situation.

CHALLENGES & SOLUTIONS

Due to the escalating situation and the potential for it to turn harmful, ROWAN were contracted to undertake a thorough investigation.

Our team of skilled investigators began a thorough assessment of the level of threat posed to the charity, and their physical vulnerabilities. The team assembled an overview of the POI by analyzing the voicemails that he had left the charity, his criminal background history and personal records.

Utilizing several threat assessment models, the team were able to satisfactorily report that although the voicemails were disturbing, the individual posed no physical threat to the organization. Our team then helped the organization to develop and implement a number of security procedures to help minimize the effect of harassment on the staff, and give them actionable steps to handle incidents in the future.

The organization were satisfied with the conclusion drawn by ROWAN, and were by the knowledge that the individual posed no physical threat to the organization or its staff. ROWAN was also able to successfully implement solutions to protect and empower the staff in any potential workplace violence scenarios.

AT A GLANCE

- TVRA
- Intelligence
- Corporate Investigation
- Policy, Procedure & Planning



“Integrating intelligence services into corporate investigations enhances a company's ability to make well-informed decisions, manage risks effectively, and mitigate potential damages from internal or external threats.”

Brad Bryson

Director, Investigations & Special Projects, ROWAN Security